



General Information & Conditions

Reservation

Reservation can be made through the Hotel Concierge or our Transportation Counter in the hotel.

Payment

Full payment has to be made upon reservation or confirmation of the tour.

Price stated in the brochure is for combined / joined tour. For private tour, refer to the Hotel Concierge or our transportation counter in the Hotel.

Cancellation

In the event of any cancellation, a cancellation charge will be imposed accordingly:

Less than 24 hours - 100% of the tour fare

More than 24 hours - Full Refund

Pick Up and Drop Off Services

Complimentary pick up and drop off service are provided at major hotels. Kindly wait at the hotel lobby at the pick

up time given. Pick up begins 30 mins prior to the starting / departure of the tour. The actual time of your pick up

will depend on the location of your hotel and the traffic condition.

Transportation

All tours are conducted in air-conditional vehicles, subject to the number of persons.

Insurance

Guests are highly recommended to purchase travel insurance on their own for protecting traveling plan.

Responsibilities

We are not responsible for any articles lost by passengers while on tour. The organizer reserves the right to cancel

any stops if any circumstances arise beyond their control.

The content of this brochure are correct at the time of printing. All prices, services and itineraries described herein

are subject to change or withdrawal without prior notice.

Joined Tour Conditions

- All tours are conducted in English.
 - Selected tours will be led by English speaking tour guide. Please refer to the tour details.
 - Single joined group tour will be led by an experienced driver cum guide except private tour.
 - Request for other language speaking tour guide is available subject to the availability.
- Guide fee is different depending on the language requested.

Surcharge for Pick Up / Drop Off out of Klang Valley

A surcharge of RM100 per person will be imposed for pick up and return to Cyberjaya / Putrajaya / Bangi and

Sepang area.

All tours are conducted with a minimum of 2 adults. For 1 adult only, the price of 2 adults may be imposed subject

to the tour availability on the day for combination